

Lambeth Housing Partnership

Annual Review Report 2021-22



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L&Q



Foreword



I am very pleased to introduce Lambeth Housing Partnership's Annual Review 2021-22.

As the Cabinet Member for Better Homes and Reducing Homelessness, I recognise the crucial role of partnerships in achieving Lambeth's vision. Greater collaboration enables us to maintain Lambeth as an excellent place to live, work, and visit, with a vibrant and diverse community that we are all proud to represent. The Covid-19 pandemic posed significant challenges for housing providers and residents. It also demonstrated how partners and the council came together to support those residents in the greatest need. This is the kind of partnership working Lambeth wants to replicate and continue to build on. This report is an excellent example of how partnership works in practice with various housing partners.

The Lambeth Housing Partnership was established primarily to strengthen our strategic engagement with housing associations and harness our partners' expertise in various priority areas.

As Chair of the partnership, I've been keen to ensure that our workstreams explore how we can practically ensure that all residents benefit from the borough's investment and improvement programmes, including reducing health and social inequalities, particularly in our Black and Multi-Ethnic communities, improving quality of living, increasing economic opportunities, delivering more affordable and council-rent homes, reducing the cost of living, collaborating on climate change mitigation measures, and promoting the development of strong, sustainable neighbourhoods through collaborative efforts to make Lambeth safer and reduce violence affecting our young people.

Lambeth is developing our new Housing Strategy. I am keen for our approach to be co-designed with our tenants, partners, and voluntary and community sector to understand the best tools needed to address inequality and tackle the housing crisis. A number one priority is to ensure that resident needs are at the forefront of service delivery and to drive continual improvement. The Lambeth Housing Partnership will support us to accomplish this goal and establish a model for fostering better and more successful collaboration between the Council and housing associations.

I am committed to ensuring that those who grew up in Lambeth, have roots in Lambeth, and have already made significant contributions to the borough can remain here. We rely on numerous collaborative initiatives to ensure that we continue to deliver on the borough's vision, which we cannot accomplish alone. We recognise the challenge of having to do more with less, which is why the Lambeth Housing Partnership is essential.

Councillor Maria Kay
Cabinet Member for Better Homes and Reducing Homelessness
Chair of Lambeth Housing Partnership



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Annual Review Introduction

The Lambeth Housing Partnership (LHP) is pleased to present its first annual review. In the last year, we've made significant progress in partnership with registered providers (RPs), and this report highlights the most significant achievements of the partnership during 2021/22.

The review is split into four main sections:

- **Introduction to the partnership** and how it is being delivered
- **Examples of partnership working** across the Council to demonstrate good practice examples of how the partnership has developed this year.
- **Updates from the three workstreams**, involving various divisions, teams and organisations to strengthen our collaborative approach in tackling key strategic issues
- **Looking to the future** – the next 12 months

During 2021/22, the LHP has progressed from the discovery to delivery phase, with steering group meeting members recommending for the partnership to be much more practical and outcome focused, building on the positive relationships and activities that have developed since its inception in 2020 (before the pandemic).



Photo by Sam Mellish

PART 1:

Introduction to the Partnership



What is the Lambeth Housing Partnership?

The Lambeth Housing Partnership (LHP) is our local strategic programme bringing together the largest registered providers in Lambeth. It was launched in January 2020 to ensure that we work together to achieve our borough plan goals.

The partnership members are as follows:

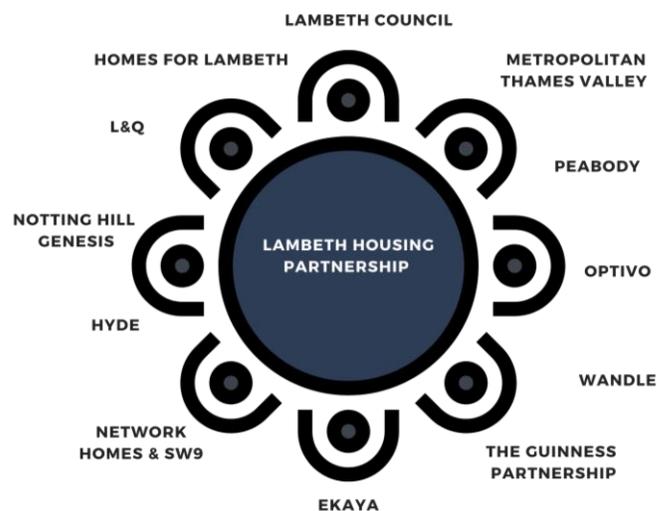
- Metropolitan Thames Valley Housing (MTVH)
- L&Q
- Notting Hill Genesis
- Homes for Lambeth (HFL)
- Hyde
- Optivo
- Peabody
- Network Homes (managed by SW9 Community Housing)
- Wandle
- Guinness Partnership
- Ekaya

The partnership addresses key issues in a coordinated manner, allowing for both strategic and local action.

It enables us to engage closely and collaboratively with housing providers by using our collective knowledge and skills to mitigate risks and streamline expense in high priority areas.

It involves working together to maximise value for our residents and achieve our shared vision for Lambeth.

The development of relationships and connections that have occurred during this review year, puts the LHP in a better position to deliver clear outcomes and be more successful in meeting local priorities for the benefit of all residents in the borough.



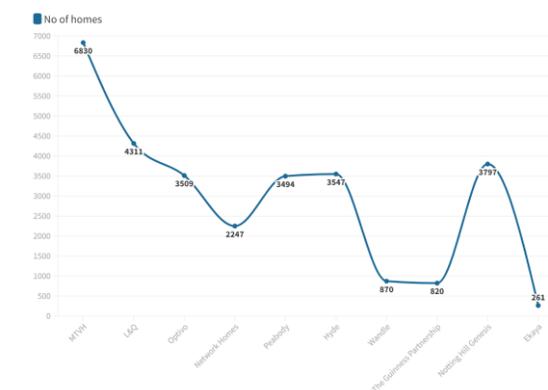
Workstreams

The LHP is organised around three high-priority corresponding workstreams that have been recognised as the pillars of the Lambeth Housing Partnership Plan.

This report will look at the progress of three themed workstreams that sit under the partnership:

- **Housing Growth** ([link](#))
- **Neighbourhood and Community Safety** ([link](#))
- **Homelessness, Health and Resilience** ([link](#))

These workstreams are aligned with the Borough Plan's key priorities and help deliver actions that support its development, with quarterly steering group updates throughout the year.



Introduction

About Our Registered Providers

Lambeth has a diverse population of around 326,00 residents and approximately 140,000 homes. Although the borough has just over 50 registered providers of various sizes, the ten registered providers that are members of LHP collectively manage just under 25,000 homes (60,000 including the Council).

Registered providers have historically worked closely with local councils to provide affordable housing, but in an era of global challenges such as the Covid-19 Pandemic, as well as increases in the cost of living, it is more important than ever to collaborate with our RP partners across a range of key areas to develop innovative solutions to improve the lives of our residents.

Seven members of the partnership are also members of the G15 a group, the UK’s largest housing associations. The right illustration depicts the approximate number of homes managed by our RPs in the borough and the below illustrates key estates managed by RP homes.

Key estates managed by RPs in Lambeth

Clapham Park & Moorlands Estate – Metropolitan Thames Valley Housing (MTVH)

St Martins Estate – Optivo, Notting Hill Genesis and MTVH

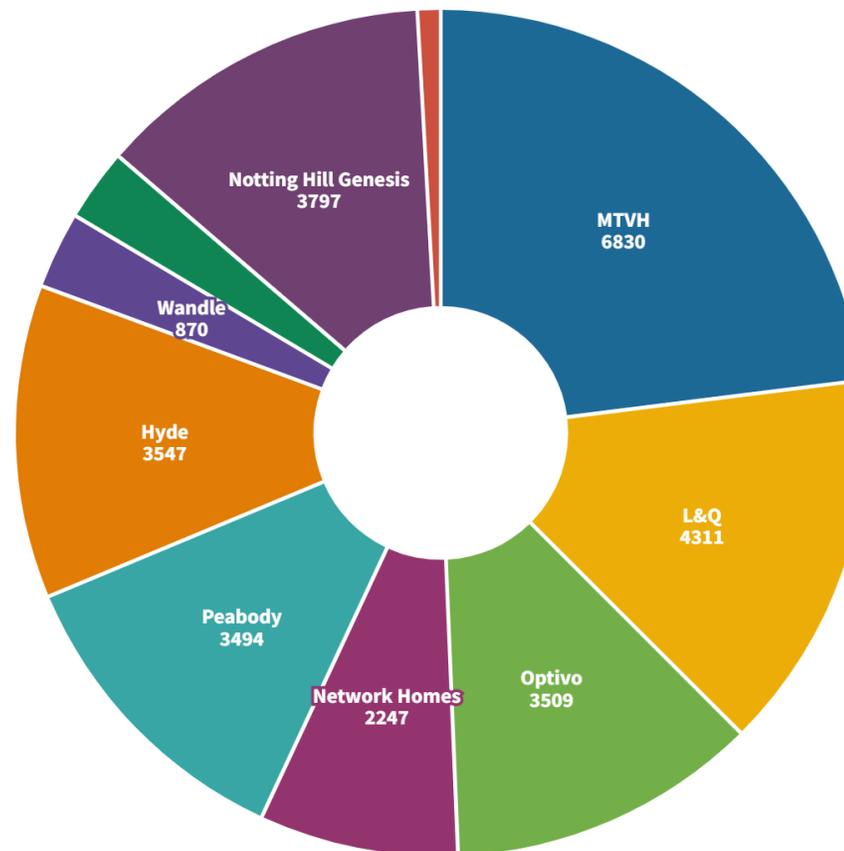
Studley Estate – Hyde

Stockwell Park – Network Homes (Managed by) SW9 Community Homes

Rosendale Estate – Peabody

RP Homes in Lambeth

■ MTVH
 ■ L&Q
 ■ Optivo
 ■ Network Homes
 ■ Peabody
 ■ Hyde
 ■ Wandle
 ■ The Guinness Partnership
 ■ Notting Hill Genesis
 ■ Ekaya



Introduction

Lambeth Housing Partnership Umbrella view

Lambeth Housing Partnership – How it links with existing Council Programmes

There are examples throughout this review of how our RP partners are collaborating with us to achieve the same goal of supporting the delivery of the borough plan by contributing to a variety of strategic programmes as well as various departments within the organisation to improve partnership working.

There are additional examples of RPs and the Council collaborating within the community to improve resident outcomes, which is the focus of the three workstreams.

- The Housing Growth workstream supports ‘Enabling Sustainable Growth and Development’
- The Neighbourhoods & Community Safety workstream supports ‘Making Lambeth a place where people want to live, work and invest’ and ‘Increasing Community Resilience.’
- The Homelessness, Health and Resilience workstream supports ‘Promoting care and independence by reforming services’ and ‘Increasing Community Resilience’

The G15 Supporting Communities in Lambeth report provides an excellent case study of the work seven partnership organisations of the G15 have done to deliver a range of programmes that support residents and tackle inequality.

Lambeth’s Borough Plan Goals



Be passionate about equality, strengthening diversity, delivering inclusion

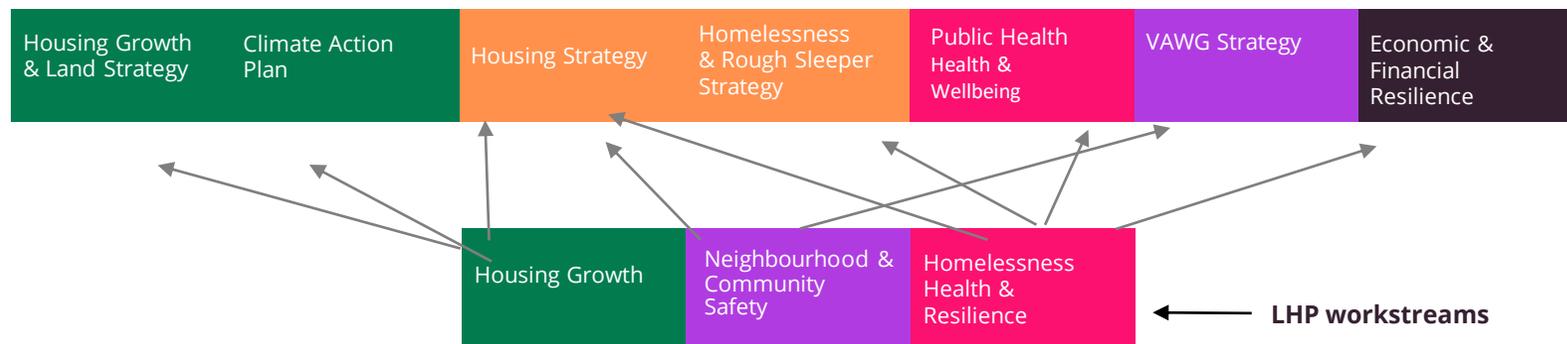
Strategic Programmes the partnership links to



Departments we are engaging with



Other Programmes and Strategies feeding into



Key Principles of the Partnership

The Lambeth Housing Partnership's ethos is established on ten key principles below, all of which aim to improve outcomes for our residents.

1

Delivering the Partnership Work Plan

Across all three workstreams and involving the delivery of key strategies in support of our borough plan

6

Making Lambeth a Safer Place

Collaborating to make Lambeth a safer place by reducing violence in all forms, making community spaces, places people can enjoy

2

Sharing intelligence, insights & skills

To deliver greater outcomes in support of the borough plan and LHP

7

Enhancing Community Resources

Shared desire in conserving & enhancing communities' resources so that quality of life increased without compromising environment

3

Resident Focused Outcomes

Spending decisions that are evidenced based & focused to deliver real improvements to residents & communities

8

Creating opportunities for Training & Employment

Work together to create opportunities for training and employment to reduce inequality of access

4

Reducing inequality, support vulnerable people & prevent homelessness

Collaborating to deliver services, programmes interventions.

9

Increasing affordable homes

Overall affordable homes at social rent levels will increase across Lambeth

5

Improving Service Outcomes & Value for Money

By seeking the best ways to deliver services for resident

10

Removing Barriers

Creation of pathways to homes of all tenures & financial incentives which remove barriers such as welfare reform & impacts of covid-19

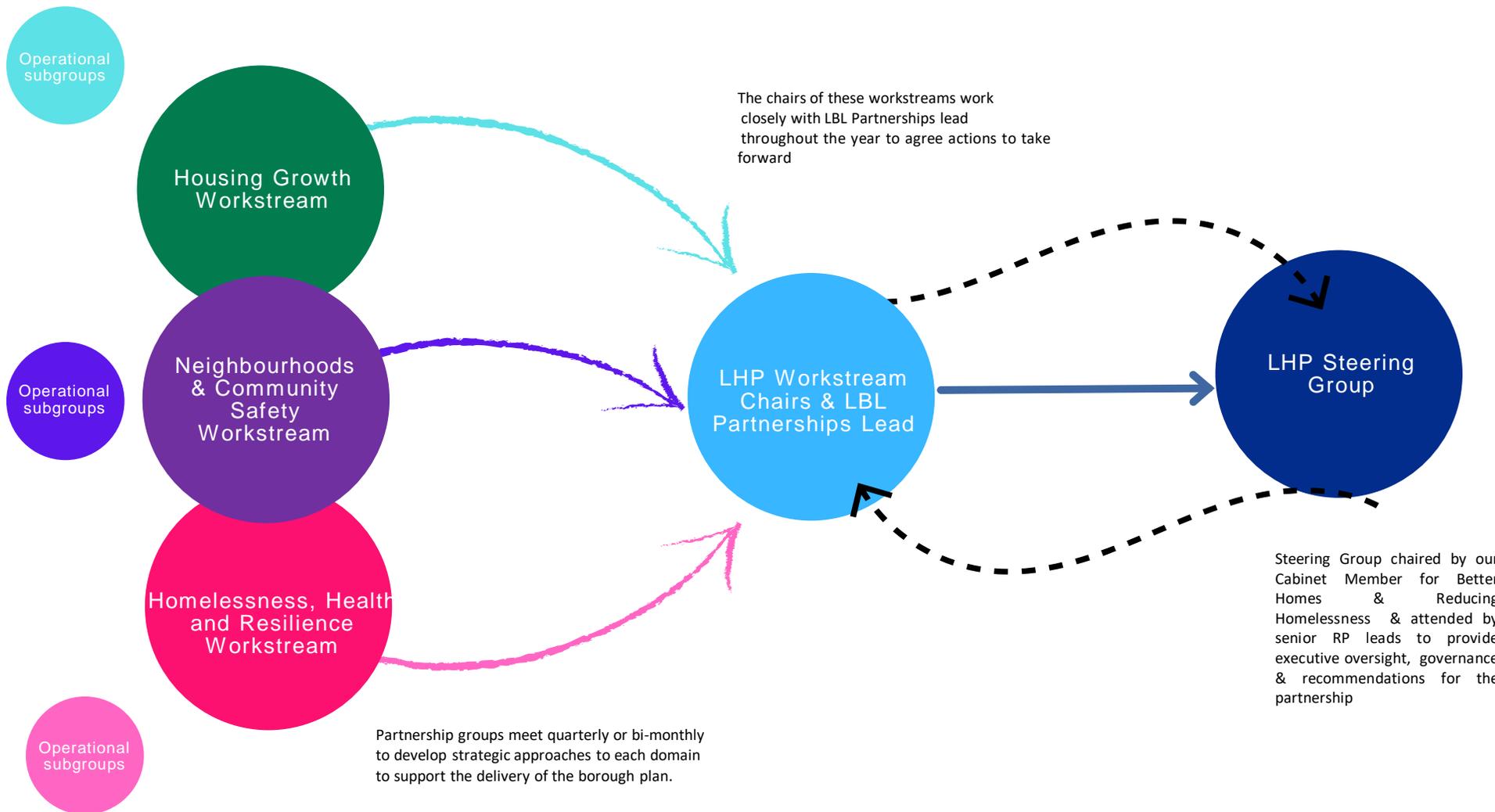
How it is being delivered

The LHP meets quarterly throughout the year across the steering group and workstreams.

Steering Group meetings include a progress report on all workstreams as well as an opportunity for the chair and executive leads to ask questions and suggest improvements.

Workstream meetings include actions related to the partnership work plan to move commitments forward. This may also include additional subgroup meetings with a more operational focus to further and strengthen partnership work in a specific area.

The illustration on the right provides an overview of the structure of the partnership.



Overview of Progress During 2021/22

Progress 2021/22

The Covid-19 pandemic has highlighted the value and effectiveness of collaboration between the Council and registered providers. Despite the challenges faced, partnership members demonstrated a genuine commitment to assisting residents, improving communication, and sharing information.

The facilitation of virtual meetings during the pandemic increased efficiency, making partnership meetings easier to coordinate and more likely to occur. We were able to accomplish a series of objectives through these meetings, following the work plans including the progress and accomplishments made during partnership workstream meetings in the period 2021/22. The following sections will go into greater detail about several of these accomplishments made possible by the workstreams.

All work plans across all workstreams are on track to be delivered as agreed. Some activities carried over to 2022-23. See the next few pages for updates across all workstreams.

Achievements of LHP 2021/22

- **Establishment of the Lambeth Housing Partnership** and delivery of work plans 2021/22
- **Excellent strategic leadership from members across RPs** – which has been instrumental to driving forward this work. Members' contributions have helped to ensure stronger partnership working across Lambeth.
- **Shared insights and best practice, learnings from a range of partners** – regular exchange of information to tackle various barriers and issues
- **Improved communication and barriers to efficiency removed** – through regular meetings and the development of the contact book
- **Improved collaboration and mechanism** to engage with registered providers via workstream groups

Challenges

- **Differences in organisations** – differing aims, values, ways of working and cultures
- **Conflicts in accountability** – Recognising that the LHP's objectives are a mechanism for facilitating collaboration rather than the Council prescribing what RPs should do.
- Ensuring measurable outcomes
- Managing resources and capacity effectively

Opportunities

- **Recognising the challenges that organisations face** to strengthen partnership working, while embracing the diversity of ideas from various organisations.
- **Providing greater clarity** of the roles and responsibilities of RPs
- **Involving operational leads from organisations** to drive forward tangible outcomes



PART 2:

Examples of Partnership Working with RPs

This section contains case studies illustrating how we collaborate with our RP partners to improve service delivery and outcomes for residents.

Improving Communication between Partners



Lambeth Housing Partnership Contact Book

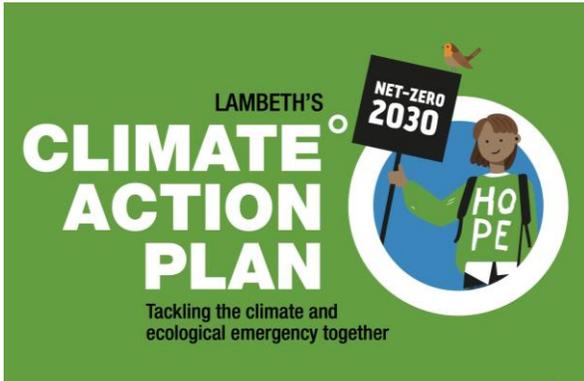
The Lambeth Housing Partnership created a contact book directory of all key leads in areas such as housing, neighbourhoods, repairs, etc in early 2021 so that staff from the Council and RPs can collaborate on issues more quickly. Since then, the contact book has evolved and expanded to include elements such as ward boundaries on which RPs are based, as well as how complaints can be escalated if there are any issues. It has been beneficial to our colleagues and partners.

Registered Provider Forum for Councillors

The Registered Provider Forum for Councillors was set up in October 2021 to enable better communication between all partners and to facilitate effective communication between ward councillors and RPs to collaboratively resolve key operational challenges and enable councillors to address general cases/live running concerns such as repairs, ASB, and complaints on behalf of their constituents. It also gives RPs in the borough the opportunity to share operational best practice and keep members informed about business operations related to resolving key areas of concern. So far forums have been held on repairs & maintenance and resident involvement.



Sharing Best Practice & Information



Feeding into Lambeth's Climate Action Plan

Lambeth's Climate Action Plan is our plan to become net zero compatible and climate resilient by 2030. Sustainability RP leads attended a workshop hosted by the Climate Change and Sustainability Team in November 2021. The session provided an opportunity to learn more about the Climate Action Plan, as well as to review individual and collective climate goals, challenges, and shared priorities. The outcomes of this workshop, as well as the contributions of 30 other organisations, were incorporated into the finalised Climate Action Plan.

New Beginnings Workshop

The workshop was led by the Council's New Beginnings team as part of a series with other senior leaders from across the borough. The workshop's purpose was to provide an opportunity for participants to reflect collectively on how the landscape in the borough has changed as a result of Covid-19, to explore shared challenges, and to identify opportunities to continue collaborating in areas such as health, wellbeing, community safety, and climate change. The workshop identified key areas and issues that we could pursue with RPs through the partnership, and it informed activities in the work plan.



Sharing Best Practice & Information

the Gaia centre
Run by Refuge
Working in Lambeth
to end gender violence.



Winter Support Package

- Help with food and bills.
- Free school meals and activities throughout the holidays

Lambeth

Webinars for Frontline Staff and Partners

A couple of webinars were delivered jointly by LBL and RPs for frontline staff in early March 2021 as part of the Homelessness, Health, and Resilience Workstream to promote our collaborative approach to resident support during Covid-19. It outlined how staff can refer residents to various sources of assistance, as well as funding for those who are most affected by budget pressures. In May, we determined that it was critical to maintain a collaborative approach to support options for victims and survivors of domestic abuse, so we held another webinar for frontline staff to raise awareness about the support mechanisms available to victims and survivors.

Customer Engagement Workshop

As part of the Neighbourhoods and Community Safety Workstream, in April we held a workshop with RP partners – Resident Involvement & Engagement Teams to explore various methods of customer and resident engagement operating in the borough, especially in light of the challenges presented by Covid-19. The workshop generated some interesting discussions about how we engage young people, how we engage residents through digital channels, and how we engage vulnerable residents to enable their voice to be heard in relation to decisions that affect them.



Working Collaboratively to Resolve Issues



Estate Walkabouts with Cabinet Member for Housing and RPs

Joint Estate Walkabouts with the Council and Registered Providers have been a useful and informative way to learn about RP priorities in the borough, as well as key issues and improvements taking place across key estates such as:

- Clapham Park Estate – Metropolitan Thames Valley Housing (MTVH)
- Stockwell Park – Network Homes and SW9 Community Homes
- St Martin's Estate – Optivo, MTVH and Notting Hill Genesis.

Working Collaboratively to Prevent Evictions - Bridging the Gap

Lambeth's Tenancy Sustainment and Housing Support Service has been working closely with some RPs on the partnership in relation to vulnerable tenants who may have large gaps in their HB entitlement or have had their claim cancelled entirely, contributing to significant rent arrears. The project employs a Housing Benefit case worker to conduct a more thorough investigation of these claims that have been referred to the service and to determine where claims can be reinstated due to identified vulnerabilities. Around 20 residents at risk of eviction received backdated payments totalling £65,000 across 7 RPs where gaps were identified.



Working Collaboratively to Resolve Issues



Working Collaboratively to Prevent Unlicensed Music Events (UME) and Reduce ASB

To prevent an increase in unlicensed music events during the summer, The Council's Public Protection team and RPs developed a collaborative approach to preventing UMEs (particularly in light of the reduced Covid-19 restrictions) by sharing LBL's UME prevention strategy, discussing how we can work together to share intelligence, and providing out-of-hour contact numbers in the event of intelligence about a potential event. Furthermore, RPs continue to collaborate with LBL to respond to ASB incidents in the borough.

Improving Partnership on Multi-Landlord Estates

A diversity of separate groups and meetings have been formed to improve issues in key estates, particularly where multiple landlords manage an estate. Some notable examples of RPs working closely together include St Martin's Estate, where Optivo, Notting Hill Genesis, and MTVH have made significant improvements in their collaboration with residents to improve the estate. Subgroups have been formed to listen to residents. Another example is the formation of the Angell Town Steering Group in collaboration with LBL's Engagement Team in order to improve collaborative working between the multiple landlords that manage the estate.



PART 3:

Workstream Updates

This section provides a review of all the workstreams, progress, achievements and challenges



Housing Growth Workstream

Chair Spotlight



Kate Krokou
Partnerships and Strategy Director (Hyde)
Chair of Housing Growth Workstream

The Housing Growth workstream supports Lambeth’s strategic programme for enabling sustainable growth and development in the borough.

The workstream includes Lambeth and RP leads and partners from development, regeneration and planning. It is chaired by Hyde’s Partnerships and Strategy Director who says:

“We know there is an acute need for more affordable housing in Lambeth but there are few easy solutions to this problem. Through the Housing Growth Workstream we are working together to help shape a pipeline of new affordable homes for the borough.

We’ve been able to discuss and better understand the barriers to delivery, input into Lambeth’s long term plans, and identified where the Registered Providers could deliver new affordable homes in the future. We’ve also been sharing best practice to help improve our approaches to new development. The best practice shared has challenged us all to think about different ways of delivering social value through development and what an anti-racist approach to development looks like – we have lots to do”

High Level Objectives

Explore opportunities for partnership working to deliver the Council's housing growth objectives.

Identify opportunities for the development of new homes and regenerate existing estates; provide high quality new homes.

Build a shared evidence base for building current and future housing needs across a range of tenures

Work Plan Activities 21/22

01 Support the development of LBL’s Housing Growth & Land Strategy

02 Exploring best practice to maximise the social value of development

03 Monitor and update partners on the status of previously identified sites

Achievements, Progress & Challenges

Progress 2021/22

This outlines the progress and achievements through partnership meetings during the 2021/22 period. The group meet bi monthly and explore opportunities for collaborative working to achieve the Council's housing growth objectives and to identify new development opportunities with partners such as Metropolitan Thames Valley Housing, L&Q, Peabody and more. Over the past year, there has been great progress in feeding into the emerging Housing Growth and Land Strategy, which will further inform the partnership in taking sites forward. Additionally it shares best practice in social value and anti- racism in the development sector.

Key Achievements 2021/22

- Successfully hosted Unlocking Development workshops with RPs to identify opportunities in the borough
- Heat Mapping exercise outlining LBL and RP ownership emerging from potential site and growth clusters.
- Developing proposals of sites to take forward
- Supporting the development of the Housing Growth and Land Strategy through workshops
- Shared best practice on social value and anti racism in the development and construction sector.

Challenges

- The socio-economic impact of Covid-19 still remains a great risk for residents.
- Housing Need in the borough is greater than ever
- Development of housing is a long process
- Ensuring that there is diversity on all levels of development e.g. ensuring procurement frameworks take into consideration minority led businesses

Opportunities

- To work with RP partners to contribute to the development of the Council's Housing Growth and Land Strategy to accelerate housing growth.
- To explore sustainability in new builds
- Opportunities to continue to share best practice in taking a proactive anti- racist and inclusive approach in the development sector

Our Next Steps 2022/23



Strategy & Unlocking Development Opportunities

LBL colleagues and RP partners will continue to contribute to the development of LBLs Housing Growth & Land Strategy to establish a framework to promote, accelerate and unlock the delivery of new homes for all land owners and developers in the borough and to identify the delivery of mechanisms that could be utilised to deliver new homes.



Sharing Best Practice

The partnership will continue to share best practice on social value that will improve societal outcomes in addition to how this sector is becoming more inclusive in the development sector.



Climate Action

Making sure that all partners incorporate and apply principles in the climate action plan to the design of new build homes.

Neighbourhoods & Community Safety Workstream

Chair Spotlight



Sarah Willis
Head of Strategic Partnerships & National Delivery (MTVH)
Chair of Neighbourhood & Community Safety

This workstream supports Lambeth's strategic programme for 'Improving Community Resilience' and 'Lambeth is a place where people want to live work & invest'

It also supports and feeds into the Housing Strategy and Lambeth Made Safer Programme. This workstream is focused on providing resident centred services by improving services in 'place' with the needs of the community at the heart of service delivery.

The group meet quarterly and is chaired by MTVH's Head of Strategic Partnerships & National Delivery who says:

"The completion of mapping activities and establishing a contact book of representatives from all RPs has definitely enhanced collaborative working. This workstream is extremely broad and the challenge has been to engage individuals with operational knowledge who can implement actions. Our recent success is that we have established two focused working sub-groups of key operational representatives to explore; how we collaborate better to improve our neighbourhoods and estates, reduce place centred violence and ensure that customer engagement and voice informs how we work within our communities."

This workstream contains a diverse wide range of colleagues from neighbourhoods, public protection and community safety and resident involvement colleagues lead on this workstream.

High Level Objectives

To collaborate to review and develop improved shared housing management practice and community engagement models based on resident defined neighbourhood boundaries.

Complementing the Lambeth Made Safer Environments and Public Places/ Response and Support Workstream to work together to tackle violence across the community.

Work Plan Activities 21/22

- 01 Mapping of approach in reducing place centric violence
- 02 Mapping of Housing Management Services
- 03 Sharing Best Practice in Customer Engagement

Achievements, Progress & Challenges

Progress 2021/22

This outlines the progress and achievements through partnership meetings during the 2021/22 period. Over the past year, there has been significant progress and engagement with workstream leads, demonstrating a commitment to working with Lambeth to improve the lives of residents in our neighbourhoods and estates, as well as working together to improve our residents' safety.

Key Achievements 2021/22

- Customer Engagement workshop – exploring best practice between resident involvement leads
- Sharing best practice on consumer standards and implications for landlords
- Consultation with providers on the Future of CCTV
- Information sharing on cost effective way of reducing ASB
- Collaboration on preventing large scale music events
- Collaboration with LBL and partnership with 9 housing association youth network where Lambeth is a priority borough to reduce violence affecting young people
- Attendance at event for outreach workers
- Coordination in summer programmes to reduce violence affecting young people
- Exploring RP involvement in Lambeth made Safer
- Consultation on Neighbourhood and Estate Management Policy
- Setting up of operational groups to focus on Neighbourhoods , Estates and Standards and Reducing Place Centric Violence

Challenges

- Community Safety - Violence affecting young people remains a critical challenge for the borough
- ASB - Resources and Investment in relation to CCTV to reduce and prevent crime
- Consistent Neighbourhood and Estates approaches across the borough e.g. responses to fly-tipping and waste management
- Ensuring that residents are included and involved in decisions and initiatives that affect them

Opportunities

- Working together closely on Lambeth Made Safer and Housing Association Youth Network
- Opportunities to explore joint funding opportunities to reduce crime e.g. lighting in play areas
- Opportunities to deliver tangible and focused outcomes in operational subgroups to tackle key issues
- Involvement in forums such as Lambeth Made Communities and sharing best practice on listening exercises conducted by RP organisations

Our Next Steps 2022/23



Resident-focused approaches to support diverse communities experiencing inequalities

Share best practice in resident-focused approaches to support diverse communities experiencing inequalities, ensuring that their voices are heard and they are at the centre of what we do as organisations



Strengthen collaboration in improving our neighbourhoods, and estates,

Through the formation of the Neighbourhood , Estates and Standards Subgroup to collaboratively work with operational leads in areas such as enforcement, lighting, waste, fly-tipping etc and agreeing actions to carry forward as a group



Strengthen collaborative approach in reducing place centric violence

Through the formation of the Reducing Place Centric Violence subgroup and the Housing Association Youth Network (HAYN). Working collaboratively to reduce place centric violence in and an improved response to critical incidents in the borough

Homelessness, Health & Resilience Workstream

Chair Spotlight



Claire Wise
Head of Business Development (MTVH)
Chair of Homelessness, Health & Resilience

This workstream supports Lambeth's strategic programme for 'Improving Community Resilience' and 'Promoting Care and Independence and is focused on supporting vulnerable residents to access advice and support, especially following the current covid-19 pandemic.

The group meet quarterly and is chaired by MTVH's Head of Business Development who says:

'The Homelessness, Health and Resilience work stream brings together the major housing associations, council departments and local organisations, with the aim of drawing together our collective presence in Lambeth to support residents in highest need. This includes households needing financial support, experiencing domestic abuse, mental health needs and homelessness. As a well-established group we can see that we can deliver more in partnership than we can in isolation. Through the partnership, information on Covid-related financial assistance has been shared with frontline housing colleagues. We have discussed the role of housing in supporting people experiencing domestic abuse and we have set up pilot projects to support men with mental health support needs that don't access existing support services (funded by Lambeth Public Health). Our goals are to share information, try new initiatives and learn together to make positive impacts in the lives of our residents and communities.'

High Level Objective

Collaborate to develop access routes for vulnerable households to access housing advice and support services/supported housing, health and advice, employment and skills with a focus on supporting residents in post Covid recovery

Work Plan Activities 21/22

- 01 Providing Covid-19 Support to Residents
- 02 Improved response to all forms of domestic abuse
- 03 Preventing Homelessness, Sustaining tenancies

Achievements, Progress & Challenges

Progress 2021/22

This outlines the progress and achievements through partnership meetings during the 2021/22 period. Over the past year, there has been great progress and engagement with leads on the workstream, demonstrating a commitment to work with Lambeth to improve the lives of residents through information sharing across health, income, tenancy sustainment, homelessness and financial inclusion colleagues.

Key Achievements 2021/22

- Delivery of joint webinar (RP & LBL) for frontline colleagues in financial resilience during Covid-19
- Joint webinar for frontline colleagues on support for domestic abuse victims and survivors
- Information sharing with providers on economic pressures facing residents in light of easing of covid-19 restrictions
- Supporting Young Person's related pathway in the provision of buildings
- Information sharing on employment strategy for the borough with providers
- Information sharing on resilience initiatives to support residents e.g. DHP, Council Tax Support, Household Support Scheme
- Information sharing on support being provided to residents in light of changes
- Initiation of pilot to support men's mental health
- Collaboration with LBL's tenancy sustainment to prevent evictions
- Reduction in presentations from Registered Provider homes to Lambeth's Homelessness service
- Barriers to Efficiency and Communication removed across some departments – Some partners able to make direct referrals for support e.g. access to housing benefit officer to resolve cancelled claims rather than going through a longer process.

Challenges

- The socio-economic impact of Covid-19 still remains a great risk for residents.
- Housing market challenges, Increase in domestic abuse cases, shortage of accommodation options, heavy reliance on TA
- Large range of diverse colleagues in workstream – need to ensure value for all members for 2022/23
- Funding streams for projects can be short term and temporary e.g. funding from public health.
- Ensure that tenancy sustainment and prevention continues to be a priority with partners.

Opportunities

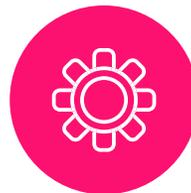
- Capitalise on improved relationship between partners from adults and health, tenancy sustainment, income and homelessness to ensure residents continue to be supported through Covid-19 recovery.
- Opportunities to deliver small scale pilots to support residents at risk of losing homes as a result of violence inside and outside the home
- Ensuring that work plan 2022/23 is focused and clear from the outset to ensure the right partners attend meetings
- Engage departments at initiation stage so that partners are aware of opportunities for funding at earlier stage.

Our Next Steps 2022/23



Supporting health improvement priorities in the borough

Deliver a collaborative pilot to support men's mental health with public health funding, as well as additional pilots and funding opportunities to promote the borough's health improvement priorities.



Strengthen partnership approach to supporting survivors and victims of domestic abuse

Supporting individuals at risk of abuse inside and outside the home through small scale reciprocals

Holding workshop to identify service gaps in dealing with and responding to domestic abuse



Increase collaboration in the supply of housing and tenancy sustainment

Ensuring that there is a collaborative approach to tenancy sustainment in light of the increased cost of living

Joint effort and partnership approach to minimise those impacted by serious risk losing their social housing accommodation.

Facilitate effective person centred move on with RPs by supporting LBL's transformation programme for the young person's pathway,

PART 4:

Looking to the Future

An update on the plans for the
partnership in 2022/23

The year ahead 2022/23

This annual review has provided updates on all workstreams, highlighted achievements and challenges, as well as some case studies on how we are working together. All workstreams have already agreed on priorities for 2022/23, where we will continue to build upon the excellent relationships and collaborative efforts established in 2021/22. The following are examples of high-level objectives for the year ahead.

1

Deliver on all Work-Plans

Agree work plan with RPs across all workstreams and deliver action plan for 2022/23 .

2

Sharing Best Practice

Continue to share best practices among organisations to provide the best outcomes for residents.

3

Resident Focused Outcomes

Continue to ensure that residents benefit from the partnership.

4

Champion Equality Diversity Inclusion

Ensure that EDI is embedded throughout the partnership across all workstreams.

5

Climate Change Response

Ensuring that RPs are on the journey with us to meet our 2030 commitment.

Contact Us

For any questions on this report please email

Housingpartnership@lambeth.gov.uk